



Vicki Hill, MS, MBA, FACHE

Director, Performance Improvement – Leidos

As a clinician and leader in healthcare operations for over 25 years, Vicki has focused on performance improvement and system standardization to drive positive outcomes in quality, safety, and cost containment. She uses her extensive training and experience in healthcare system operations and patient flow, change management, organizational leadership, and process improvement to provide key insights into optimizing health system performance.

Vicki has served in a number of leadership roles in an academic health system and community healthcare settings. She is currently working at Leidos, a global leader in the integration and application of information technology, engineering and science, in the healthcare division as Director of Performance Improvement. Prior to joining Leidos, she served as Vice President of Operations for a new state-of-the-art- specialty surgical and medical hospital, outpatient care and wellness facility, where she was involved in every key aspect of the building design. She used Lean Six Sigma methodology to improve access, operational workflows aimed at enhancing the patient and provider experience, reducing cost, and improving outcomes. Her work achieved a number of key performance measures, including: the Press Ganey Guardian of Excellence Award for patient experience each year of operation to date; zero cases of CAUTI, CLABSI or C-Diff for the first 24 months and continued performance at the industry best standard for HAIs; industry best practice medical and surgical LOS, and a 20%+ operating margin. Vicki also directed the implementation of the electronic health record for a complex health system and managed a number of clinical departments, including radiology, physical medicine & rehabilitation, and speech pathology & audiology.